



Correct Toes Exchange Authorization Form

Business Name: _____ Date: _____

Contact: _____ Tax ID#: _____

Email: _____ Phone: _____

Size	Color	Quantity	Reason for Exchange	Replace With



Correct Toes Return & Exchange Policy

Northwest Foot & Ankle LLC / Correct Toes® (Correct Toes) fully supports its Resellers by backing Correct Toes with a 30 day no hassle return period, 90 day materials warranty, and offers a product exchange policy. In the event that returned product cannot be restocked, and is covered under the terms of this policy, Correct Toes will apply credit, totaling the wholesale cost of covered units, to the reseller's account, that is applied toward the reseller's next wholesale purchase of Correct Toes.

30 day 'no-hassle returns' mean customers may return Correct Toes for a full refund of their purchase price (Shipping fees are not refundable), for any reason, within the first 30 days. Correct Toes are designed to withstand at least 90 days of daily athletic use. 90 day materials warranty means customers may exchange defective products (torn, breaking-down, etc.) for a replacement set, free-of-charge, within 90 days of the date of purchase. Correct Toes offers an exchange policy on unused product.

Restocking, Return & Exchange Procedure:

1. Only returns of unworn Correct Toes, free of visible defect and modification, with unblemished packaging, may be returned to stock.
2. All other returns must be retained by reseller, and returned to Correct Toes for inspection and/or refurbishing (USA only). Correct Toes will reimburse first-class USPS postage costs (up to \$3.75) for shipments of up to 4 pairs. For return shipments of more than 4 pairs, Correct Toes will reimburse postage up to a USPS medium flat rate box (currently \$13.45) which holds up to 20 pairs. Reimbursement of return postage will be issued as account credit on the next order. Correct Toes is not liable for stolen, lost or missing return shipments; insuring return shipments is the sole responsibility of the Reseller, and at the Reseller's discretion. International Resellers may submit a photo of the product, in lieu of shipping it back to Correct Toes.
3. To receive account credit, returns must be reported on the Return Authorization Form (RAF - provided separately), and physically received by Correct Toes. A maximum of one Return Authorization Form may be submitted per account, per month.
4. Return Authorization Forms requesting credit for a single Defective or Modified pair, that cannot be refurbished, may at the sole discretion of Correct Toes, require only photo documentation of the defective product, instead of return shipment to qualify for account credit.
5. We honor our guarantee for returns of consumer-modified sets of Correct Toes that have been trimmed according to instructions provided within our [Modifications Video](#). We encourage Resellers to provide fit assessments, recommend and complete modifications for the customer, before directing the customer to do it on their own, if possible.
6. Unworn, undamaged product may be exchanged for new packaging or a different size. Reseller must ship exchange product with completed Exchange Form back to Correct Toes at reseller's expense. Correct Toes will ship exchanged product back to reseller at Correct Toes's expense.